



Sharing Progress  
in Cancer Care

# QUALITY OF CARE IMPROVEMENT IN MBC PATIENTS INVESTIGATORS MEETING

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# Supporting shared decision-making and communication in metastatic breast cancer: the ShareView project

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# Introduction



- Growing attention to **higher quality in cancer care** has recognised **shared decision-making (SDM)** as an important attribute of patient-centred care
- Shared decision-making in breast cancer (BC):
  - more than one treatment option is available
  - enables patients to better understand treatment implications
  - incorporates patients' needs and circumstances in process of deliberating the treatment
- **Shared decision-making** is associated with positive patient outcomes: **less decisional conflict, increased knowledge and satisfaction**

# Decision aids

THE TOOL PUBLICATIONS FAQS

## Age Gap Decision Tool

A tool designed to allow for the comparison of breast cancer treatment within this tool are surgery, primary endocrine therapy and chemotherapy with appropriate knowledge of breast cancer and the two types of treatment comparison below to get started...

- Compare Surgery and Primary Endocrine Therapy (PET)
- Compare Surgery With & Without Chemotherapy

- Decision support interventions, such as **decision aids (DAs)**, favour **active patient participation** by providing evidence-based information, values clarification exercises, coaching and guidance in the process of decision-making
- DA used in **various formats** (paper-based, digital, mixed) targeting healthcare professionals, patients or both
- DAs **supplement**, rather than replace, **clinicians' counselling**

# Knowledge-do gaps

SDM is **poorly implemented** in routine care

- Factors at the individual, relational (patient-clinician), system-level and organisational characteristics

DAs broad diffusion in clinical practice not yet observed

- Quality, evidence-based information, accessibility, usability, lack of customisation, implementation challenges

➤ Current knowledge about implementation of SDM interventions in BC prevalently based on evidence from North America



# ShareView project



The **overarching aim** of the ShareView project (Supporting shared decision-making and communication in breast cancer) was to **improve the quality of care** of breast cancer patients by investigating **communication**, information and **shared decision-making** practices across Europe



Mapping current **decision-making practices** and **decision aids' use** in breast cancer centres with an online cross-sectional survey



**Pilot testing** the feasibility and acceptability of adopting a **web-based tool** supporting treatment decisions in breast cancer care



# Barriers and enablers to SDM: a scoping review

## Aims:

- 💡 To understand the mechanism for the adoption of Shared Decision-Making (SDM) approaches in the literature
- 💡 To investigate the factors influencing the successful adoption of SDM interventions in real-world healthcare delivery settings
- 💡 To inform the development of a survey to map SDM practices in breast centers and their diffusion across Europe

## Takeaways:

Knowledge to support the sustained implementation of SDM interventions in daily care is still limited, albeit results show an increasing interest in **strategies for SDM uptake** in breast cancer care

Future work should investigate which approaches are more effective in the light of **organizational conditions and external factors**, including an evaluation of costs and healthcare system settings

## Key results

- ✅ 19 studies were included for data synthesis, with more than 70% published since 2017
- ✅ Interpretation of findings was based on the Practical, Robust Implementation and Sustainability Model (PRISM) for integrating research findings into practice

### The intervention

- Surge of patients as co-developers of decision aids. Stress on usability, age, literacy, risk communication
- Professionals involved in development for later buy in. Stress on scalability, consultation time, system support

### External environment

- International Patient Decision Aids Standards (IPDAS, 2006)
- Updated clinical guidelines (NICE, ABC, ASCO)
- National regulation (e.g., USA, Germany)

### The recipients

- Patients facing different treatment choices, incl. older patients
- Organisational: mostly university hospitals settings, meant for physicians primarily and nurses in the NA context

### Infrastructure

- Clinicians motivation and training on SDM
- Integration with already available health record systems
- “Champions” to encourage the adoption and distribution

# Survey overview



## Welcome to our survey!

Thank you for agreeing to participate in our survey on **breast cancer specialists**. Your feedback is anonymous and will help to **improve the quality of breast cancer care** by investigating communication, information and decision-making practices across Europe.

### Survey navigation

When navigating through the survey, please use the Left and Right arrow buttons at the bottom of each page. DO NOT USE your browser's Back button.

If you start the survey but cannot complete it in one session, simply close the window. Use the same computer to log back into the survey, and you will be taken to your partially completed survey for completion.

The study should take you around **15 minutes** to complete.

Please click the arrow below to begin!



- **Informed** by the existing literature
- Pre-tested and **validated** with clinicians
- Approved by Bocconi **Ethical Committee**

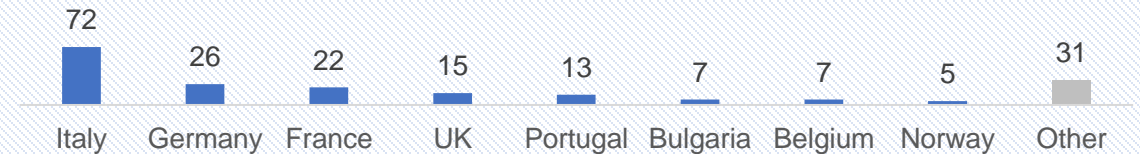
Structured in **3 sections**:

1. Communication style
2. Patient decision aids
3. Demographics

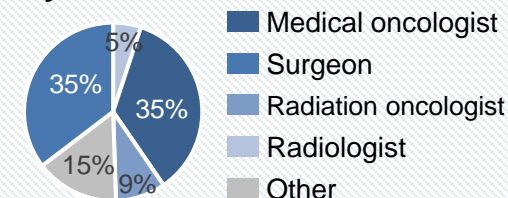
## Survey respondents:

198 valid responses

### By country



### By Role



### By type of breast unit (BU)





# Survey results: decision-making approaches

Indicate the level of comfort in using each of the 4 approaches to treatment decision-making

	Very / Extremely
Paternalistic	45%
Some-sharing information only	62%
Informed	28%
<b>Shared</b>	<b>85%</b>

“After reviewing the medical records and examining the patient I **present the available treatment options**. Information about risks and benefits of each option is discussed. I invite the patient to ask any question. Then I **ask her/his preference** for a treatment given her/his lifestyle and the **issues that are important** to her/him. **Together we decide on a treatment** to implement”.

Facilitators and barriers: level of agreement and disagreement

Somewhat / Strongly

## Clinicians

- SDM will lead to improved patient satisfaction, mental health and quality of life (belief) **97%**
- SDM requires appropriate training of health professionals **94%**

## Organisational level

- Organizational support (top management, peers) **86%**
- Lack of time and resources (staff, equipment, space) hinders SDM **75%**

## Patient level

- DAs (leaflets, videos, apps) help engaging patients in their health decisions **73%**
- Less educated patients are more difficult to engage in SDM **72%**
- Patients can interpret SDM as a sign of incompetence **25%**

## System level

- Patient associations can aid shared decision-making by disseminating material and giving support to patients **89%**

# Survey results: decision aids users

Is any patient decision aid available in your practice to support treatment decisions?

 **55%**

 **45%**

Do you use any patient decision aid to facilitate treatment decisions?

 **86%**

 **14%**

Which of the following patient decision aids do you use to facilitate treatment decisions?

**Paper-based tools** **77%**

Question Prompt list 44%

Coaching session 40%

Interactive, web-based tool 24%

Option Grid 17%

Video 9%

Other 5%

# Survey results: decision aids non-users

Is any patient decision aid available in your practice to support treatment decisions?

 **55%**

 **45%**

Do you use any patient decision aid to facilitate treatment decisions?

 **86%**

 **14%**

Which of the following best describes the reason(s) for not using a patient decision aid?

**Use of other strategies to facilitate patient's decision** **60%**

Patient characteristics (e.g. literacy, age) **27%**

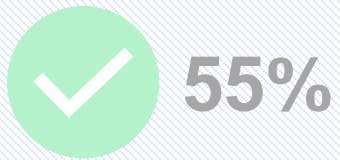
Lack of an organized system to distribute DAs **20%**

Insufficient training on DAs **7%**

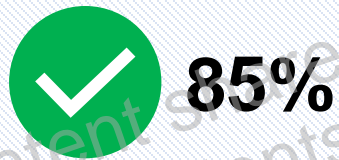
Other **20%**

# Survey results: decision aids potential users

Is any patient decision aid available in your practice to support treatment decisions?



If a patient decision aid were available in your organization, would you use it in deciding a treatment with your patients?



What aspects do you think might be relevant for a patient decision aid if you were to use it?

**Evidence-based information  
DAs contain**

**Very / Extremely  
relevant**

**87%**

Time spent on using it

76%

Being accessible in multiple formats, printed or online and in different languages


75%

Integration into the workflow and various electronic health record systems

71%

# Survey results: non-users hard liners

Is any patient decision aid available in your practice to support treatment decisions?

 55%

 45%

If a patient decision aid were available in your organization, would you use it in deciding a treatment with your patients?

 85%

 15%

Which of the following best describes the reason(s) for not using a patient decision aid?

**Lack of an organized system to distribute DAs** 46%

Patient characteristics (e.g. literacy, age) 38%

Use of other strategies 38%

Insufficient training on DAs 31%

Other 15%

# ShareView project



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**Pilot testing** the feasibility and acceptability of adopting a **web-based tool** supporting treatment decisions in breast cancer care



# The WEB-BASED tool: THE BENEFIT TOOL

- Developed by IDDI in Leuven, supports treatment decisions based on comparison of alternative options on the basis of patient-prioritised hierarchy of outcomes
- **Generalised pairwise comparison (GPC)** analysis is applied to (ideally) individual patient data from RCTs



# TREATMENT DECISION: Endocrine- vs chemotherapy

Each person who received Endocrine Therapy was compared to each person who received Chemotherapy, and here is what we found :

Endocrine Therapy better 



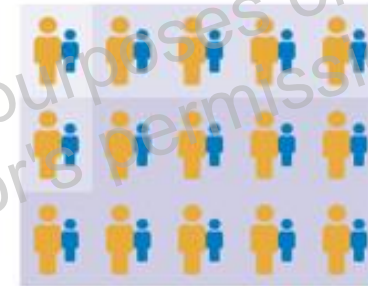
In 58.6% of comparisons, patients who received Endocrine Therapy did better according to YOUR preferences than those who received Chemotherapy.

Neutral and uninformative



In 2.7% of comparisons, patients were doing similarly or the data did not allow to draw a conclusion.

Chemotherapy better 



In 38.7% of comparisons, patients who received Chemotherapy did better according to YOUR preferences than those who received Endocrine Therapy.

For the Net Treatment Benefit, **Endocrine Therapy is significantly better** than Chemotherapy for patients with the same preferences as yours.

The **Net Treatment Benefit** is 19.8% (95% CI: [5.5%,33.4%], p=0.00697, Number Needed to Treat: 5).

Martín M, et al. Overall survival with palbociclib plus endocrine therapy versus capecitabine in postmenopausal patients with hormone receptor-positive, HER2-negative metastatic breast cancer in the PEARL study. Eur J Cancer. 2022 Jun;168:12-24.



# Research design: data collection

## Qualitative study

- Focus groups organised in November 2022
  - In two clinical settings: private vs public, specialised unit vs general department
  - 26 participants among clinicians (22) and patient representatives (4)
- Interview protocol to elicit participants' experience
  - Approved by Bocconi Ethics Committee
- Validated questionnaires to assess feasibility, acceptability, usability and decision self-efficacy

# Results overview



## Perceived influence on SDM

Emerged themes

1. Patient centrality
2. Facilitator of interaction
3. Time-saver
4. Patient preparation or coaching



## Feasibility

Emerged themes

1. Care pathway adjustment
2. Training
3. Technology endowment



## Acceptability

Emerged themes

1. Usefulness & helpful
2. Visual layout
3. Applicability (access to patient data, therapy vs surgery, clinicians only)



## Usability

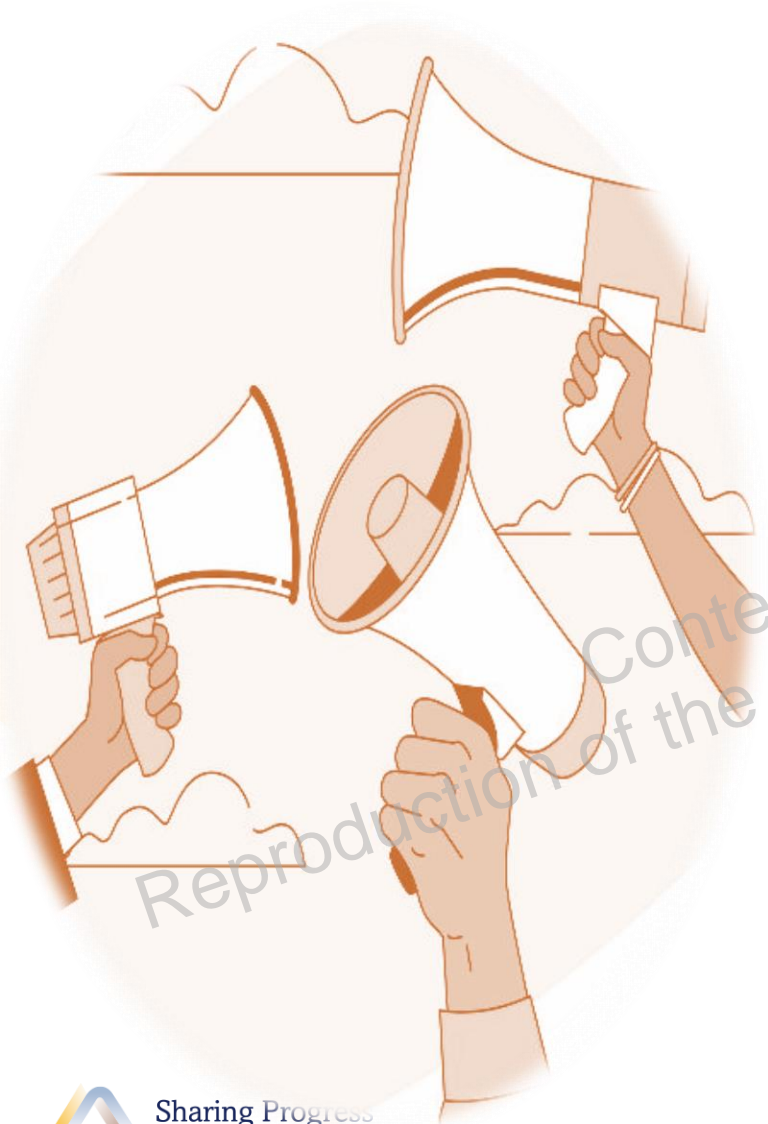
Blocks regarding:

- Display of images;
- Text and numbers;
- Length of messages,
- Intelligibility

# Knowledge Dissemination & Impact

Conferences, meetings & webinars			Type	Location	Date
1	<a href="#">European School of Oncology (ESO) Webinar</a>		Webinar	Online	26 May 2022
2	<a href="#">Associazione Italiana di Economia Sanitaria (AIES) Conference</a>		Oral	Messina (Italy)	8 Sep 2022
3	<a href="#">Sharing Progress in Cancer Care (SPCC) Webinar</a>		Webinar	Online	12 Oct 2022
4	<a href="#">European Breast Cancer Conference (EBCC)</a>		Poster	Barcelona (Spain)	16 Nov 2022
5	<a href="#">OMFT class (SDA Bocconi School of Management)</a>		Lecture	Milan (Italy)	12 Dec 2022
6	<a href="#">CERGAS Seminar &amp; video</a>		Seminar	Milan (Italy)	15 Dec 2022
7	<a href="#">Europa Donna Italia</a> social networks (eg., LinkedIn, Facebook)		Posts	Online	Dec 2022-Jan 2023
8	<a href="#">IDDI Webinar</a>		Webinar	Online	30 Mar 2023
11	<a href="#">Society for Medical Decision Making SMDM Conference</a>		Oral	Berlin (Germany)	21-23 May 2023
12	<a href="#">EHMA Conference</a>		Oral	Rome (Italy)	5-7 Jun 2023
Publications					Status
1	<a href="#">Implementing shared decision-making interventions in breast cancer clinical practice: a scoping review</a>				Published
2	"Shared Decision Making" in Generalized Pairwise Comparisons A statistical approach to patient-centric medicine Edited by Buyse M, Verbeek J, De Backer M, Deltuvaite-Thomas V, Saad ED, Molenberghs G, Published by Taylor & Francis (CRC Press)				In Press
3	Evidence from a Survey on Patient Decision Aids and Shared Decision-Making across Breast Centers in Europe				Under review
4	Pilot testing a web-based decision aid in breast cancer for personalised treatment choices: A case analysis				TBS
5	PEARL study: a reanalysis using the generalized pairwise comparisons of prioritized outcomes				TBS

# Take home messages



- *Practitioners' interest*: clinicians recognise the value of enabling active patient participation in the clinical process
- *Support for implementation*: multi-level strategies to transfer evidence and knowledge on DA efficacy into daily care routine
  1. Available and reliable (evidence-based, accurate) decision support interventions
  2. Access to training programmes and educational resources
  3. Well-organised systems for use (integration with workflow, electronic health record)
  4. External assistance (patient associations, clinical guidelines)
- *Cultural shift* (education, providers' willingness) for more empowered and aware patients

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